



16 March 2020

## To you as a client on probation

### Information due to the coronavirus

As of Monday, 16 March 2020, the routines for you who have a sentence of probation are temporarily changing. Most of the contacts between you and the probation service will be replaced by digital meetings. This is being done to limit the spread of the coronavirus in the community.

Your contact obligation is not changing. You must still follow the set plan, but the forms of contact, programmes and other measures may look different. The probation service will provide you information on how they affect your sentence.

You can see some frequently asked questions here below. If you have other questions regarding the changed routines, contact your probation service office.

### What does this decision mean for me as a probation client?

Your sentence of probation continues according to plan and you still have the same contact obligation. But the forms of contact with the probation service will probably change temporarily. Instead of going to the probation service office, the contact will primarily take place digitally over Skype, Facetime or through regular phone calls.

### I don't have access to a phone or computer. What should I do?

Contact the probation service as usual and you will receive information on how the contact will be arranged in the future. If you need to visit the probation service office, you and your probation officer will need to keep a distance of two metres. This is to protect both you and the probation service staff from possible infection.

### I'm in a treatment programme. What happens with that?

You will receive information about this from your probation service office. Some programmes will be able to be carried out digitally instead of through meetings.

### I have community service. Will I keep going there?

As long as you do not have any symptoms, you must continue going to your work as usual. If you feel ill, you should not go, but immediately contact your workplace and your probation service office to get information about what you should do.

If your workplace closes due to the coronavirus, you must immediately contact the probation service office for more information.



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## **I have an ankle monitor. Do the routines change for me?**

The contact with the probation service continues as usual, but digitally over Skype, Facetime or regular phone calls instead of meetings. Checks will continue to be made, but sometimes they will also be replaced with phone contact, Skype or Facetime. If your workplace closes due to the coronavirus, you must immediately contact your probation service office for more information.

## **I'm supposed to get an ankle monitor. What applies for me?**

If you do not have any symptoms of infection, you will probably be able to get your ankle monitor as planned.

## **I have extended privileges. What applies for me?**

The contact will continue as planned, but booked appointments will be replaced with digital contact over Skype, Facetime or regular phone calls. If your occupation is affected by the coronavirus, you contact your probation service office for more information.

## **Will I continue to meet my assistant probation officer?**

Your meetings can be replaced with contact over Skype, Facetime or regular phone calls. Your assistant probation officer decides how your meetings will be arranged. But it is important that you follow the Swedish Public Health Agency's recommendations and, for example, cancel your meetings if either of you feel symptoms of illness.

## **I have a booked appointment, but do not feel well. What should I do?**

If you feel any symptoms of illness before a meeting at the probation service office or before you are to meet your assistant probation officer, you must always notify the probation service of it so the appointment can be cancelled. COVID-19, the disease caused by the coronavirus, can also spread even when you have mild symptoms, such as a mild cough.

## **I have a court-imposed care order and need to be off a few days. What applies?**

Leaves that are not absolutely necessary will be denied. Already granted leave may be changed and denied. The purpose is to protect you, the staff and other clients from the coronavirus to the furthest possible extent.

## **Why did the Swedish Prison and Probation Service make these decisions?**

The Swedish Prison and Probation Service wants to protect clients and staff to the furthest extent possible from the coronavirus that causes the sickness COVID-19. The infection has been classified as a danger to the public and a danger to society. The Swedish Prison and Probation Service's decision is one of many preventive measures being implemented in Sweden



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and the rest of the world right now. The purpose of these measures is to prevent a spread of infection in society and to protect those who are at risk of becoming seriously ill with COVID-19.